



A Weekly Update
For The Employees of
North Central Health Care



PHOTOS OF THE WEEK



NEWS YOU CAN USE



WEEKLY CONNECTION WITH GARY OLSEN

Moving Day Coming for Many Programs in August

As we move forward with our progress on Wausau Campus renovations, we are happy to announce we are ready to move several areas in the newly renovated 2400 Marshall Street, Suite A building. Ensuring optimal operations during our program moves requires good communication focused on our Core Values and Person-Centered Service.

The following programs will be moving operations on the dates below:

- Mon., Aug. 14** – HIM, IMS, Accounting
- Tues., Aug. 15** – Patient Financial Svcs, Administration, HR, Communications, Mailroom
- Wed., Aug. 16** – Lab, Community Treatment Adult
- Mon., Aug 21** – Learning & Development, Employee Health
- Wed., Aug. 23** – Pharmacy *pending State licensing approval, (TCG to move 8/29)

Future move dates for Outpatient, Psychiatry, Cashier, and the remainder of Community Treatment will take place in September with those dates to be announced. Instructions will be provided to managers along with moving checklists to assist teams with the moving process and the necessary requests that are needed from our partners at CCITC and Facilities.

As we focus on these upcoming moves, it's important to plan ahead if operations for your programs or departments are impacted by these departmental moves. Communication will be critical!

Please continue to focus on Person-Centered Service and be aware that many of these programs will be going through changes, learning new processes in a new environment, and may experience some hiccups along the way. Times like this can be stressful, but if we support one another, lean into our Person-Centered Service training, treat one another with Dignity, embrace Continuous Improvement, and practice Partnership, Accountability, and Integrity...we will have a successful major move accomplished on the Wausau Campus.

Gary D. Olsen

Gary Olsen
Executive Director

Thank you for your dedication and commitment during these exciting times!

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- Foodie Forecast **7-8**

Person-Centered

Shout out

McKenna Strobom, RN, Adult Hospital

Stepped up and ran ABHH smoothly. Great leadership McKenna!

From: Grace & Theresa

Occurrence Reporting Hotline

x4488 or 715.848.4488

Only significant or sentinel events requiring immediate notification to this hotline.



PHOTOS OF THE WEEK



MARATHON COUNTY

Capone (pictured left) was VERY excited when Alex Eichten delivered THREE TUBS of various pet supplies, food and treats collected by North Central Health Care's Wausau staff for the Marathon County Humane Society.

THANK YOU to our generous staff for supporting the Humane Society Donations Drive over the past two weeks in conjunction with our Dog Days of Summer Employee Celebration Week. Your contributions have made a significant impact in improving the comfort and happiness of the critters in our county shelters. Thanks for making a positive impact on our communities!

LANGLADE COUNTY HUMANE SOCIETY

North Central Health Care's Langlade County Staff raised over \$150 for pet supplies to benefit the Humane Society of Langlade County. Mel Wohlwend (pictured below) dropped off supplies to some happy critters last week!



LINCOLN COUNTY HUMANE SOCIETY

Lincoln Counties North Central Health Care staff collected a variety of much needed items to benefit the Humane Society. Savannah Severt (pictured left) dropped off all sorts of goodies early this week to the deserving animals at the Lincoln county Humane Society.



MEET LORI ARENDT

Volunteer Coordinator at Mount View Care Center

Lori Arendt recently joined NCHC as the new Volunteer Coordinator. In her role, Lori will be responsible for the continued development of North Central Health Care's volunteer program like coordinating volunteer program operations including recruitment, placement, scheduling, training, retention, recognition and overall management of volunteers. She will support staff requests for volunteers to assist in their programs and maintains the volunteer database to match volunteers up with their interests.



Lori grew up in Wausau on a dairy farm in the town of Hewitt/Texas and graduated from Wausau East and later achieved Criminal Justice Degree. Her passion is people and making a difference. Her work life included working for Forward Service, the W2 program, which helps participants reach their dreams by helping with employment, training, volunteering, and case management. She also worked in Marathon County Economic Support and was a former HR Specialist.

Lori is married to her husband Kurt, and has 3 grown boys - Seth, Eric and Tyler and 2 stepsons - Alex and Joey. She has 5 grandchildren and one on the way! Also important in her family circle is a dog named Suki, a cat named Shelby GT 500 (Shelby for short) and a parakeet named Kiwi.

Stop on over and meet Lori anytime in the Volunteer Office at the front lobby of Mount View Care Center.



Position Posting

Title: Performance Improvement Specialist

Status: Full Time

Location: Pine Crest, Merrill

The Performance Improvement Specialist (under the supervision of the Administrator) performs ongoing quality assurance per regulatory requirements with all organizational, professional, governmental and certifying agencies standards in the delivery and coordination of providing high quality resident care.

Apply Online: <http://bit.ly/3Kkwp1g>

Not sure if its the right fit? Check out the Realistic Job Preview at www.norcen.org/RJP



Walk for Suicide & Mental Health Awareness

prevent suicide
MARATHON COUNTY
PARTNERS SAVING LIVES IN WISCONSIN

**Saturday, September 16, 2023
Marathon Park, Wausau**

**Sign-In: 9:00 am
Walk Begins: 10:00 am**

All funds raised at this event will be used for the needs of the people of Marathon County and the surrounding area!



**Information/Registration:
preventsuicidemarathoncounty.org
Register by September 1 to receive t-shirt**



North Central Health Care
Person centered. Outcome focused.

Aspirus Clinics Sports Physicals



Theresa Micke, PA-C
Physician Assistant

**Aspirus Employee Health & Wellness Center
Marathon County**

1000 Lake View Drive, Suite 200
North Central Health Care Campus, Door 34
Wausau, WI 54403

Clinic Hours

Monday, Wednesday and Friday
8:00 am - 4:30 pm
Tuesday
6:30 am - 3:00 pm
Thursday
9:30 am - 6:00 pm

This service is available at no cost to those employees and dependents enrolled in the North Central Health Care Insurance Plan.

**Schedule your appointment by calling
715.843.1256**

Aspirus Business Health



JOIN US IN CONGRATULATING WENDY PETERSON

Director of Acute Care Services

Wendy Peterson was recently promoted to Director of Acute Care Services, Wausau - July 23, 2023

Acute Care Services: Youth and Adult Behavioral Hospitals, Crisis Center, Youth and Adult Crisis Stabilization Facilities, and soon to be opening medically monitored 28-day residential unit.

How long have you been with NCHC and what position(s) have you held?

Originally joined NCHC 01/10/2022

Was most recently the Manager of Outpatient Services and Sober Living and prior to that worked as the Operational Manager of Crisis Stabilization.

Where were you prior to joining NCHC?

Worked in various leadership positions such as Education Director, Deputy Superintendent and Superintendent (Warden) with the Department of Corrections - Lincoln Hills for over 10 years. Working there, I was able to gain great skills in grant writing and administration, budgeting, implementation of DBT throughout the entire system, as well as leading the PbS- Performance based Standards evaluation program for the facility.

Prior to that worked at Northcentral Technical College as an Associate Dean working with all 26 school districts in the area on outreach and connections to the technical college.

A little bit more about me:

I am very blessed to have an incredibly supportive Fiancé Todd, as well as 3 wonderful children; Madalyn, Aiden, Carter and 2 step-children; Noah and Cade.

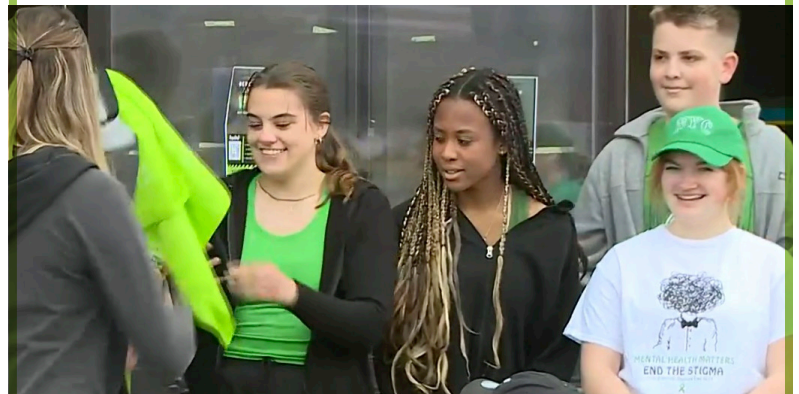
I am 100% a summer girl and enjoy every minute of the long days and hot weather. I love spending time with our family and friends at our cottage up north, boating every minute I can. Todd and I also love to travel, especially to white sandy beaches and warm weather during the winter.



RAISE YOUR VOICE

RAISE YOUR VOICE, WAUSAU

NCHC joined the Wausau West High School #RaiseYourVoice at their first ever Mental Health Awareness Walk/Run in May of 2023. Raise Your Voice is a student-led organization that aims to raise awareness and lower the stigma of mental health in our school environment. Thank you to all those who came out to support their cause...to give support and a shoulder to lean on when kids need it most. Their mission is so amazing and our community should be so proud of these students and teachers! The student-led group raised \$1,933.75 at the event which was donated to NCHC Crisis Services. We are so grateful for their support and proud of their efforts to support mental health for their students, teachers and community.





Blood Drive at North Central Health Care



Friday, August 4th, 2023
11am to 3pm
2400 Marshall Street, Suite B
Mount View Care Center
Community Room

Blood Donors Needed!
Help support your community by donating blood!

Scan QR Code to Sign Up OR
Walk-ins welcome!



Register online at <https://bit.ly/BloodDriveMVCC2> to schedule your appointment. Appointments are appreciated, but walk-ins are also welcome!



Safety Zone Changes & Antigen Test Kits:

WHAT YOU NEED TO KNOW!

Recently, Infection Prevention has been working on updates to SafetyZone on the Employee Form regarding Covid-19 tests and results. On the Employee Form, the following changes were made to allow staff to quickly identify if they tested positive for Covid-19 and a place to upload a photo of an antigen test result.

	Select Form for submission
Client/Patient/Visitor Occurrence Form	Select Form
Employee Form	Select Form
Compliance/ HIPAA	Select Form
Complaint Form	Select Form
Safety Response/Emergency Code	Select Form

After filling required info and checking illness as the reason for the occurrence, a series of additional questions appear:

***If showing signs & symptoms of COVID, did you perform or receive a COVID test?**

Yes No

***Indicate type of test: (select only one)**

At Home Antigen – Please attach a picture of your At Home Antigen results

Antigen Onsite

PCR

***Date/Time of Test:**

Hour: 1 Min: 0 AM

***Indicate results:**

Positive

Negative

After saving the SafetyZone occurrence report, you will then be asked to upload a photo of the test results from your antigen test. You may upload your photo of the antigen test here and select "Add Attachment" when you are complete.

Are there any attachments for this event?

Yes No

ANTIGEN TEST KITS

Antigen test kits will be available in Nursing Homes, Behavioral Health, and Residential programs for staff to use for self-testing. Please talk with your manager for the secure location of the test kits in your program area. Additional test kits will be stored in the Lab on the Wausau Campus. Please contact **Timothy Holzem** tholzem@norcen.org or **Shelley Mueller** SMueller@norcen.org to get additional antigen test kits for your location.

If you are in need of additional test kits for your family, please visit <https://sayyescovidhometest.org/> to receive up to 2 free at-home test kits each month.



Here's how it works...

Step 1: Have Your Recruit Tell Us About You

Complete the "Referred by" section in their employment application including your name. No other forms or email are necessary.

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

- \$1,000** After 90 days (Employees 0.5 FTE status or above)
- \$500** After 90 days (Employees below 0.5 FTE status)

Refer A Friend For Your Opportunity To Earn Referral Cash!

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.
*For additional details and qualification requirements please refer to the Referral Bonus Policy.



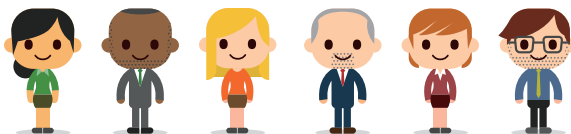
North Central Health Care
Person centered. Outcome focused.

Check out all the latest Job Opportunities www.norcen.org/Careers Share on Social  



We want MORE Awesome People like YOU on Our NCHC Team!

Be sure to SHARE our Career Posts on Social!



JOIN US

Wednesday, August 9, 2023
9:00 a.m. – 3:00 p.m.
Mount View Main Lobby & Bistro Area

Proceeds to Benefit Mount View Resident Life Enrichment Programming!



Marathon County Employees Credit Union

VISA Balance Transfer Special Going on Now!

Take Advantage of Our Low Rate and Transfer Your High Interest Cards Today!



Balance transfers completed 6/1/2023 through 8/31/2023 will receive 3.99% APR* for 13 months from date of transfer. After the promotional time frame expires, remaining balances will migrate to the standard APR applicable on your account. Contact the institution for complete details. *APR=Annual Percentage Rate

Contact Us Today for Details!

Apply Online @ www.mccu.org or by using the Mobile App!

culoans@co.marathon.wi.us

715-261-7685
400 East Thomas Street
Wausau, WI 54403



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



<p>BREAKFAST HOURS 8:30 AM – 11 AM</p>	<p>LUNCH HOURS MONDAY – FRIDAY 11:30 AM – 1:30 PM HOT FOOD BAR \$.45/OUNCE (Weekdays Only)</p>	<p>GRAB-N-GO HOURS MONDAY – FRIDAY 8:30 AM – 5:30 PM WEEKENDS: GRAB-N-GO ONLY</p>
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THE SANDWICH & SALAD BAR IS BACK!
Make your own cold sandwich with lunch meat & fixins' OR self-serve at the salad bar. Salads are charged by weight.

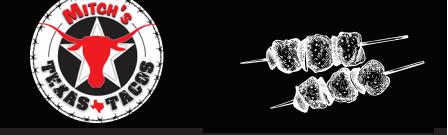
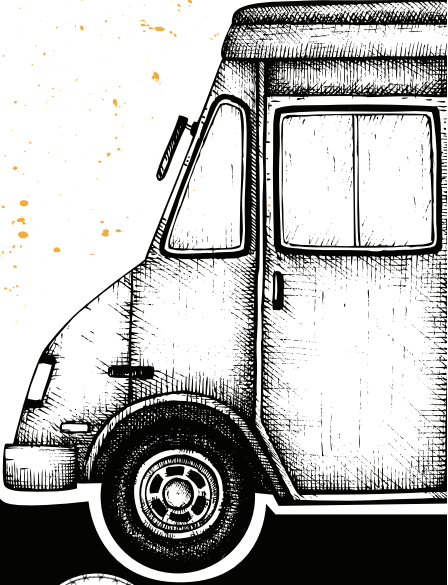
JULY 31 – AUGUST 4, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Beef Stroganoff with Noodles Broccoli	Boneless Country-Style Ribs Mac & Cheese Glazed Carrots	Roasted Chicken Breast Potato Cheese Bake Beets	Spaghetti and Meat Sauce Green Beans Garlic Toast	Herb Crusted Fish Baked Potato Cascade Blend Veggies
SOUP	TBD	Cream of Potato Soup	Cream Broccoli Soup	TBD	TBD
DESSERT	Marble Cake with Frosting	Pie	Shirley Temple Poke Cake	Fresh Melon	Strawberry Cheesecake Fluff

AUGUST 7 – 11, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Mac & Cheese Broccoli	BBQ Beef Potatoes Green Beans	Ham Steak Sweet Potatoes Cauliflower	Salisbury Steak Mashed Potatoes Rutabagas	Baked Cod Baked Potato Mixed Veggies
SOUP	Turkey Dumpling	TBD	Cheesy Potato	TBD	Garden Veggie
DESSERT	Brownie	Cookies	Lemon Cake	Cookies	Strawberry Cake

WAUSAU CAMPUS SUMMER FOOD TRUCKS



Mitch's Texas Tacos
Weekly on Thursdays*
Through August 31 at Mount View

10:30 am to 1:30 pm
Mount View Care Center Entrance

HanumanExpress
Monthly on Fridays*
Aug 18 at Mount View

10:30 am to 2:30 pm
Employee Entrance

BB Kitchen
Friday, August 11
Authentic Thai at Pine Crest

* Dates are subject to change. Watch for notices via email and NYCU



THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



MEXI MELT

TACO BEEF | MOZZARELLA
PEPPERS | ONIONS | CHIPOTLE AIOLI

LATTE OF THE WEEK



Sugar Cookie

**\$1 OFF LARGE
LATTES EVERY
MONDAY!**

Ice Cream

- ICE CREAM CONE1.00
- ROOT BEER FLOAT2.00



LUNCH

- PANINI COMBO (1/2 PANINI, CHIPS, WATER)5.00
- TURKEY BACON GUAC PANINI6.00
- TURKEY BACON GUAC WRAP5.75
- 3 CHEESE PANINI (ADD CHICKEN FOR \$1)3.50
- GRILLED HAM & CHEESE PANINI 4.50
- GARLIC BACON PANINI 5.00
- CHICKEN BACON RANCH WRAP5.25
- CHEESE QUESADILLA (ADD CHICKEN FOR \$1)4.50
- CALZONE 4.50/5.00
- CHEF SALAD/CHICKEN SALAD5.50

**Please note: All sales subject to Sales Tax.*